

# Mobile Device Management

## MDM Enrollment and What You Need to Know

Mobile Device Management (MDM) is the means by which our mobile devices, such as cell phones, tablets, and other smart devices, are granted access to company resources. These resources can include access to Wi-Fi, email, company apps, servers, etc.

With MDM, the IT department can implement security policies, such as requiring a passcode, specifying the minimum length of a passcode, requiring a minimum level of operating system, and needed security parameters. With the MDM framework that IPG is implementing, IT administrators will only be able to see an employee's type of device, operating system, and storage space available. Administrators will **not** be able to see an employee's text messages, photos, installed apps, or any other personal information.

IPG is encouraging users to enroll in our MDM system at this time because Microsoft is retiring the ability for a device's native email client to connect to our email system.

To enroll your device(s), please see the enclosed instructions.

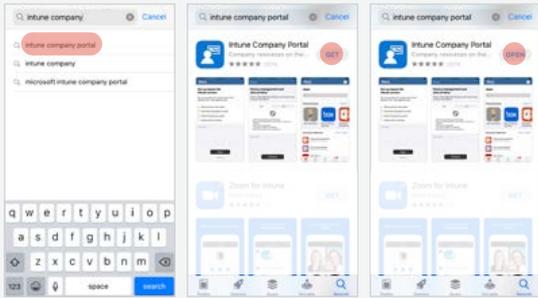
# Mobile Device Management (MDM)

## Intune iPhone Device Enrollment



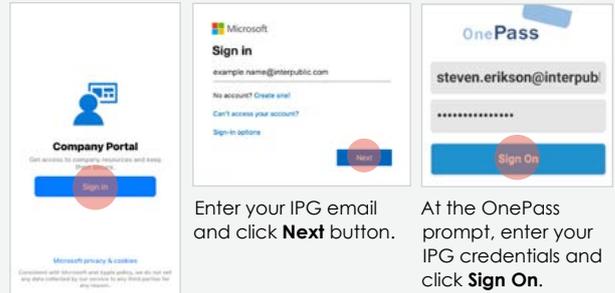
### 1. Download and Install the App

From the App Store, download and install (**Get**) the "Intune Company Portal" app. Then click **Open**.



### 2. Sign in with your IPG Account

Click **Sign in** and choose your account. If your account is not found by the app, enter your IPG credentials.

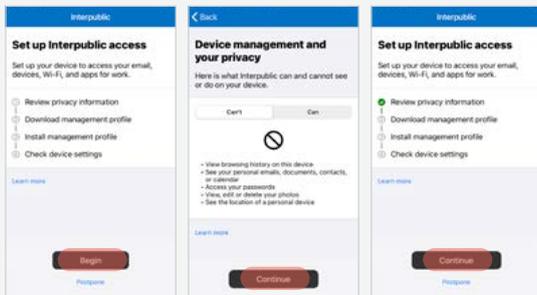


Enter your IPG email and click **Next** button.

At the OnePass prompt, enter your IPG credentials and click **Sign On**.

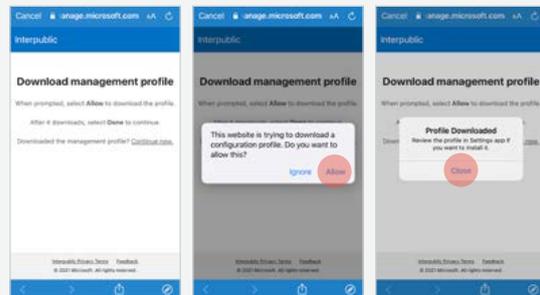
### 3. Set up Interpublic Access

Once you are signed in, click **Begin** and **Continue** to review the privacy information.



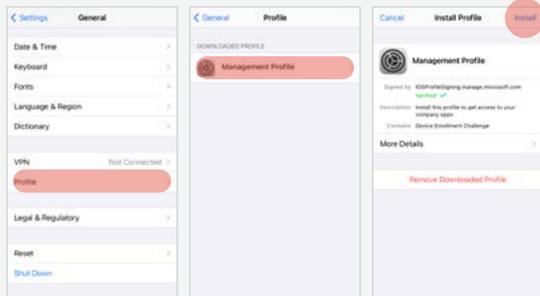
### 4. Download Management Profile

The "Management Profile" will be downloaded. Click **Allow** and then follow instructions on the screen.



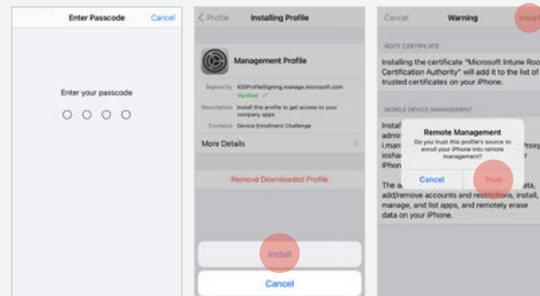
### 5. Navigate to Device Settings

Go to **Settings** App, navigate to **General**, then to **Profiles**. Select the Management Profile. Click **Install**.



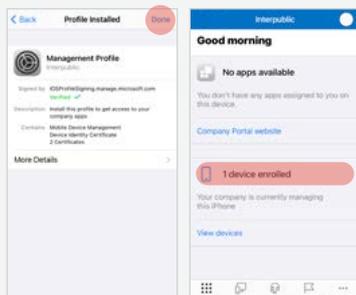
### 6. Install Management Profile

Enter your device password. Click **Install**. At the Warning screen, click **Install** and then **Trust**.



### Confirm Completion

Profile Settings will say "Profile Installed" and click **Done**. The app will show how many devices you have enrolled.



### Troubleshooting

Not able to install the management certificate:

- Intune only allows one MDM client on a device
- Remove other MDM agents
- Retry the enrollment process

Can't install the Intune Company Portal:

- Ensure the user is entering their IPG email address and network password
- Ensure the device is running a current OS and has accepted all updates

Make sure the device has available space:

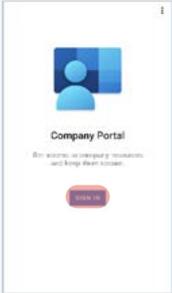
- **Settings** App, to **General**, to **Device Management**

# Mobile Device Management (MDM) Intune Android Device Enrollment



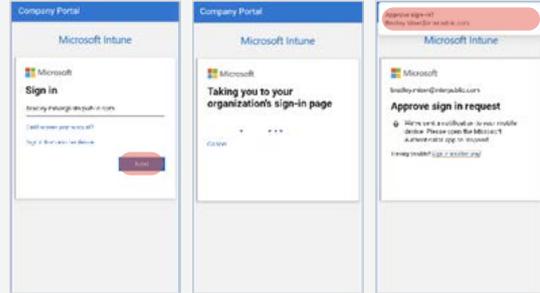
## 1. Download and Install the App

Download and install the Intune Company Portal app.



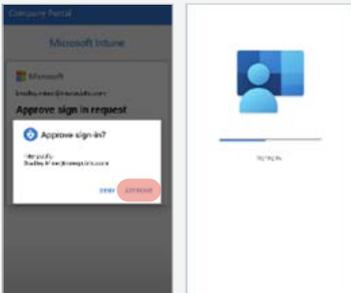
## 2. Sign in with your IPG Account

Open the Company Portal app and sign in with your work email.



## 3. Approve Installation

Click **Approve**.



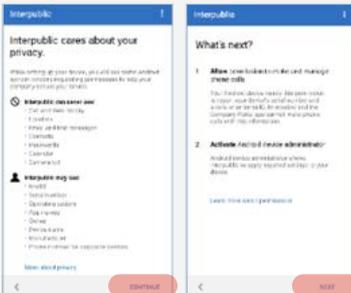
## 4. Begin the Setup

Click **Begin**.



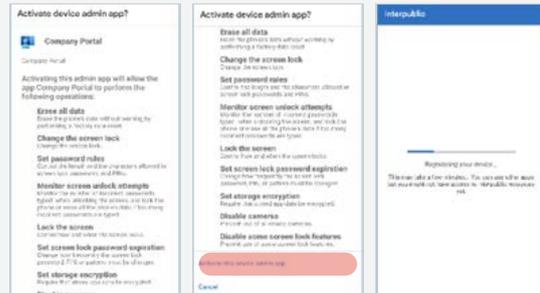
## 5. Review Privacy Statement

Review the privacy statement, Click **Continue**. Allow and Activate the Android administrator by clicking **Next**.



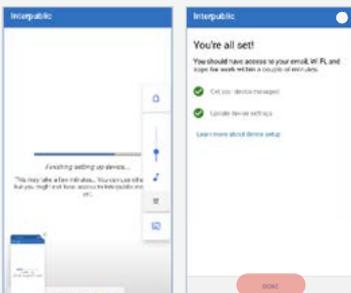
## 6. Activate Device Admin App

Review the Company Portal administrator functions then select **Activate this service**.



## 7. Complete Device Setup

The device setup will finish. Click **Done**.



## Open the Company Portal App

You can now see your company apps and devices that are registered and managed by IPG.

